

# KEEPING INDEPENDENTS AHEAD OF THE CYBER THREAT

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# **AGENDA**



- What do Oil & Data have in common?
- Sample of Attacks in the Oil & Gas
- Cyber Threat Statistics
- Technology alone is not the solution
- Cyber-security is the responsibility of everyone
- Cyber Threat Essentials
- Takeaways



# WHAT DO OIL & DATA HAVE IN COMMON?







# WHEN SPILLED ... BOTH CREATE A BIG MESS





**DATA Spilled on the internet** 

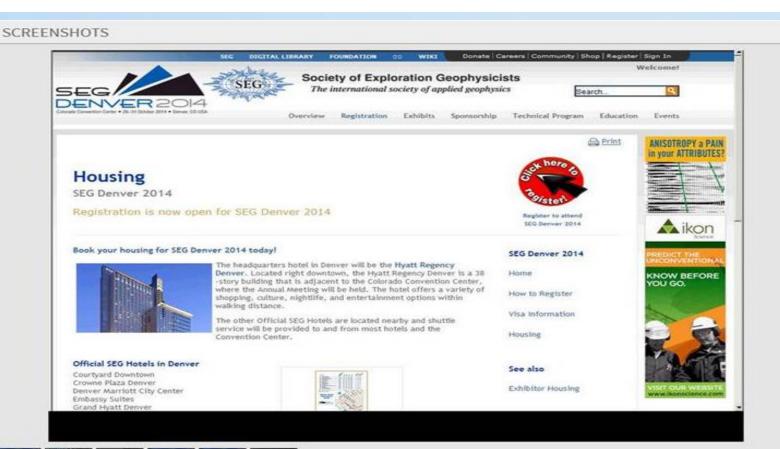


# SOCIETY OF EXPLORATION GEOLOGIST



#### A fellow Houston InfraGard member in the energy sector shared the following information:

It looks like some unknown actors have managed to compromise <a href="www.seg.org/amhousing">www.seg.org/amhousing</a>. SEG is a perfect target if your ultimate goal is the energy sector. We already had 20 of our folks receive a phishing email pointing that to that link. The phishing email header also contains the domain <a href="exacttarget.com">exacttarget.com</a>.



Phishing directed users to:

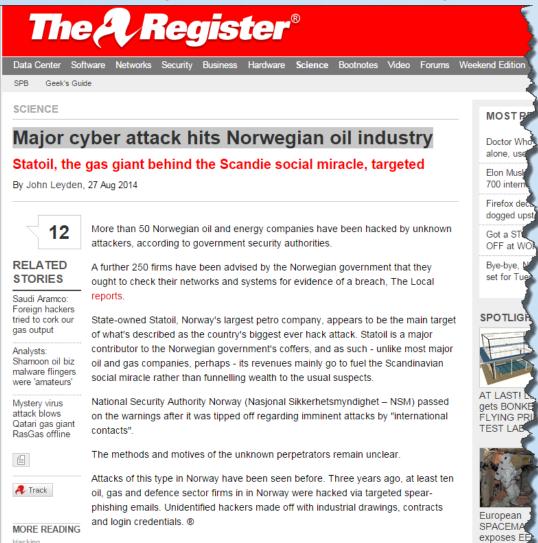
www.seg.org/amhousing Page
This page redirected to a
Page that had:
Nuclear Exploit Kit
&
RIG Exploit kit
Taking control of the machine of the
users clicking the link



# MAJOR CYBER ATTACK HITS NORWEGIAN OIL INDUSTRY

http://www.theregister.co.uk/2014/08/27/nowegian\_oil\_hack\_campaign/





Network Security

Approximately 300 oil and energy companies in Norway have been hit by one of the biggest cyber-attacks ever to have happened in the country. "Spear phishing attacks – increasingly through the compromised systems of small suppliers to large companies— is an increasingly interesting attack vector for criminals attempting to steal valuable information and IP".

# SAUDI ARAMCO - SHAMOON



- +30,000 machines
- Insider Exploiting privilege account
- Use of def



#### Saudi Aramco hug, another one

BY: A GUEST ON AUG 27TH, 2012 | SYNTAX: NONE | SIZE: 1.19 KB | HITS: 33,071 | EXPIRES: NEVER DOWNLOAD | RAW | EMBED | REPORT ABUSE | PRINT

- mon 29th aug, good day, SHN/AMOO/lib/pr/~/reversed
- 3. We think it's funny and weird that there are no news coming out from Saudi Aramco regarding Saturday's night. well, we expect that but just to make it more clear and prove that we're done with we promised, just read the following facts -valuable ones- about the company's systems:

ss-ar-cr-bl

ss-ar-bk-bl ss-ar-st-bl

- internet service routers are three and their info as follows:
- Khalid A. Al-Falih, CEO, email info as follows:
- Use of sha Khalid.falih@aramco.com

password:kal@ram@sa1960





```
13. - security appliances used:
14. Cisco ASA # McAfee # FireEye : default passwords for all!!!!!!!!
15.
16. We think and truly believe that our mission is done and we need no more time to waste. I guess it's time for SA to yell and release
    something to the public. however, silence is no solution.
17.
18. I hope you enjoyed that, and wait our final paste regarding SHN/AMOO/lib/pr/~
19.
20. angry internet lovers
21. #SH
```



# OTHER CYBER ATTACK TO OIL & GAS

http://www.houstonchronicle.com/business/energy/article/Malware-on-oil-rig-computers-raises-security-fears-4301773.php



#### HOUSTON CHRONICLE

#### ENERGY

ORLD

**ARTS & ENTERTAINMENT** 

LIFESTYLE

#### Malware on oil rig computers raises security fears



31 August 2012 Last updated at 05:10 ET









#### Computer virus hits second energy firm

Computer systems at energy firm RasGas have been taken offline by a computer virus only days after a similar attack on oil giant Aramco.

The attacks come as security experts warn of efforts by malicious hackers to target the oil and energy industry

The attack forced the Qatar-based RasGas firm to shut down its website and email systems.

RasGas, one of the world's largest producers of liquid petroleum gas, said production was not hit by the attack.

The company said it spotted the "unknown virus" earlier this week and took desktop computers, email and web servers offline as it cleaned up

The report comes only days after Saudi Arabia's Aramco revealed it had completed a clean-up operation after a virus knocked out 30,000 of its computers. The cyber- assault on Aramco also only hit desktop computers rather than operational plant and machinery

Both attacks come in the wake of alerts issued by security firms about a virus called "Shamoon" or "Disstrack" that specifically targets companies



Oil and energy firms are being targeted by a destructive virus say security researchers

#### **Related Stories**

Oil giant recovers New virus targets energy sector US probes power

#### Exxon, Shell, BP hacked in Night Dragon attacks

Thursday 24 February 2011 09:19

















Exxon Mobil, Royal Dutch Shell and BP were among the oil companies targeted by hackers working through internet servers in China, say US reports.

IT security firm McAfee reported on 10 February that the attacks had resulted in the loss of project-financing information relating to oil and gas field bids and operations.



McAfee said the attacks started in November 2009, but it did not identify the oil companies that were affected.

"We have identified the tools, techniques, and network activities used in these continuing attacks, which we have dubbed "Night Dragon," as originating primarily in China," McAfee said.

The hacked companies also include Marathon Oil, ConocoPhillips and Baker Hughes, according to Bloomberg, citing company sources and investigators who

asked not to be identified because of the confidential nature of the matter.

In some of the cases, hackers had undetected access to company networks for more than a year, according to Greg Hoglund, chief executive officer of security firm HBGary, which investigated some of the security breaches at oil companies.

Legal information, information on deals and financial information are all things that appear to be gottimen regeted the said a cribin man and dustrial espir rage.

http://www.computerweekly.com/news/1280095257/Exxon-Shell-BP-hacked-in-Night-Dragon-attacks



# HACKERS BREAK INTO CORPORATE SYSTEMS THROUGH VENDING MACHINES AND ONLINE RESTAURANT MENUS



http://www.allgov.com/news/unusual-news/hackers-break-into-corporate-systems-through-vending-machines-and-online-restaurant-menus-140409?news=852874

# Hackers Break into Corporate Systems through Vending Machines and Online Restaurant Menus



(AP photo)

With firewalls ever more difficult to breach, hackers have found other ways to sneak into protected computer systems, even those involving restaurant menus and soda machines.

When an employee uses his or her company computer to order food through an online menu, they can open up a cyber door for intruders to slip through and gain access to the local network of servers.

That's what happened to one unidentified oil company, *The New York Times* reported, when hackers attached malware to an online menu belonging to a Chinese restaurant frequented by the oil firm's employees. Simply browsing the menu resulted in the malicious code downloading into the user's computer and on to others at the corporation.

Vending machines set up in company break rooms also can provide a backdoor into a supposedly secure network. Many such machines contain minicomputers that allow the vendor to remotely

check on the supplies of soft drinks. But the same system can be utilized by hackers to infiltrate the computers of the company hosting the vending machines.

Printers, thermostats and videoconferencing equipment can also be vulnerable to intruders.

In other cases, hackers break in through a third-party's computer system, such as those providing heating and air conditioning at an office. This happened to retailer Target, which had its payment card system breached, potentially costing the company up to \$420 million

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# PHISHING STILL HOOKS ENERGY WORKERS

http://fuelfix.com/blog/2013/12/22/phishing-still-hooks-energy-workers/





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# Phishing still hooks energy workers

Posted on December 22, 2013 at 6:30 am by Zain Shauk in Premium, Safety/Security

HOUSTON — The largest energy companies want their workers to stop clicking on links to cute cat photos.

Such emailed links are among the leading ways that hackers gain access to energy company systems — a trick known as phishing, with the potential for breaches that could lead to huge thefts of data, or even physical damage.

Phishing attackers try to get computer users to click on a link or download an attachment in an email that allows hackers to enter their systems.

In their latest counterattack, Schlumberger, Shell and other major players in the energy sector have been sending their employees fake phishing emails.

Unfortunately for many companies, employees are easily coaxed into clicking on bad links, said Jim Hansen, executive vice president for PhishMe, which specializes in phishing risks.

"Something as foolish as silly pictures of cats," Hansen said. "You think it's not going to happen. It always happens



(Fotolia for Frances)

# CYBER THREAT – STATISTICS

INDEPENDENT PETROLEUM ASSOCIATION OF AMERICA

- 70% of Breaches are found by 3<sup>rd</sup> parties
  - Law Enforcement
  - Other investigations
  - Partner or customer
  - others
- 74% of Breaches where not detected in months
- 5% of Breaches were not detected over a year

- Method of attack
  - Phishing
  - Vishing
  - Malware
  - 3<sup>rd</sup> Party Insider
- 85% of incidents successful in minutes
- Most Frequent Cause of Breaches:
   Negligence 41%
- 50% data successfully exfiltrated in few hours

Many companies been breach just don't know it yet

Schlumberger

Source: 2013 Verizon Data Breach Investigations Report & Ponemon Institute

# TECHNOLOGY ALONE IS NOT THE SOLUTION





**Prepare** 

**Prevent** 

Detect

Respond

Recover

**Lessons Learned** 



• Training • Awareness • Experience (Skills) • self phishing

Responsibility & Accountability for cyber security (Everyone)



Policies & Standards that can be audited, Enforce & Measured

Threat Modeling • Drills • Secure by Design/Default/deployment



Use a Next Generation Platform
 Automate actions

Technology

Security technology should collaborate ● Share IOC's



# CYBER SECURITY MUST BE ON EVERYONE'S AGENDA

Board CEO CFO

### **Executives**

What is the potential impact of a cyber breach-attack
Mitigate Risk



CIO

**Business Systems** 

Helpdesk

**Data Centers** 

IT Security

IT Operations

**Networks** 

Servers

Desktops

Information Technology

We manage the IT
Infrastructure &
Software
We need to protect IT

ALL
Employees
&
Contractors

We need to use the
Data
We need to use the
Technology
We need to protect the
DATA and Technology

**Business** 

Operations
Marketing
HR
Legal
HSE
Supply Chain
Operational Technology

# CYBER THREAT - ESSENTIALS



# **Information Sharing**

**ONG-ISAC** 

InfraGard

Engage with FBI – DHS

## **Incident Response**

**Invest on Preparedness** 

Desktop exercise

**Root Cause Analysis** 

# Concentrate in basic Cyber Hygiene

# **Executive Buy-In**

Everyone Responsible & Accountable

Adopt the Safety Culture into Cyber-Security

IT & OT need to work together

## **Build Cyber-Security Skill set**

Training

Network with peers

**Adopt Best Practices** 

# **TAKEAWAYS**



- Technology alone is not the solution
  - Information Sharing
  - Prepare for the worse
- Cyber-security is the responsibility of everyone
- Concentrate on Essentials & Cyber-security Hygiene
- Train your staff & build cyber-security skills









- ONG-ISAC http://www.ongisac.org/
- InfraGard https://www.infragard.org/
- ISSA http://www.issa.org/
- ISACA https://www.isaca.org
- ICS-CERT
- US-CERT
- STOP-Think-Connect (http://www.dhs.gov/stopthinkconnect)
- NIST http://www.nist.gov/cyberframework/